



INDRAPRASTHA INSTITUTE *of*
INFORMATION TECHNOLOGY
DELHI

**TENDER FOR SUPPLY & INSTALLATION OF NETWORK DETECTION
AND RESPONSE (NDR) FOR PERMANENT CAMPUS OF THE INSTITUTE
AT OKHLA PHASE-III, NEW DELHI-110020**

(Tender no. IIIT-D/IT/NDR/013/2025-2026)

INVITATION FOR BIDS

Indraprastha Institute of Information Technology -Delhi (IIITD), a State University created by an Act of Govt. of NCT of Delhi, invites sealed bids for **Supply and installation of NDR** (as per specifications mentioned under Scope of Work below) for its campus at Okhla Phase- III New Delhi-110020 .

1. An amount of Rs.14,00,000/- (Rupees fourteen lakh only) towards earnest money (EMD) must be deposited in the form of demand draft in favour of “IIIT-Delhi Collections” account, payable at New Delhi. No interest will be paid on the earnest money deposited by the bidder. Tender Document without earnest money will be summarily rejected. The tender fee is exempted for MSMEs/NSIC registered suppliers (Certificate to be submitted for exemption).
2. The tender document can be downloaded from the Institute’s web-site, may please deposit non-refundable Tender Document Fee of Rs.1,000/-+GST extra i.e.(Rs. 1,180/-) (Rupees One Thousand one Hundred Eighty only) in the form of Demand draft drawn in favour of IIIT-Delhi Collections”, payable at New Delhi or may deposit Rs.1,180/-with the F&A division of the Institute and enclose the receipt with the filled up tender document.
3. The last date for submission of bid is 25 August, 2025 up to 3:00 PM. The Technical bids shall be opened on the same day i.e. 25 August, 2025 up to 3.30. The Tender Document should be addressed to:

**Registrar,
Indraprastha Institute of Information Technology-Delhi
Okhla Phase-III
(Behind Govind Puri Metro Station) New
Delhi-110020.**

The document may be deposited in the Tender Box kept in the Store & Purchase department at the Room no. A 107, First Floor, Old Academic Block of the Institute. Bids received after 3:00 PM will not be accepted or considered under any circumstances.

Bidding Procedure:

1. Bids are invited in Two Bids System i.e. (1) Technical and (2) Financial.
Technical and Financial bids should be sealed separately and enclosed in a sealed envelope clearly indicating separately Technical Bid for “Supply and installation of NDR” and Financial Bid for "Supply and installation of NDR " addressed to Registrar IIIT-Delhi, Okhla Industrial Area Phase-III, New Delhi-110020.
2. Sealed quotations shall be received not later than 3.00 P.M. on 25 August, 2025. No bids will be accepted after this date & time under any circumstances. The Institute will not be responsible for any postal/courier delay and also for reasons beyond control of the Institute.
3. Technical bids must contain the EMD for specified amount, along with complete technical details as desired by this tender. Technical bids of all the tenderers will be opened on pre scheduled date, time & venue. Technical bids without EMD will be summarily rejected. The financial bid will be opened after evaluation of the technical bid. Financial bid of only those meeting the requirement of the Institute will be opened and no representation in this regard will be entertained. The date, time of opening of financial bid will be communicated later.

Scope of Work

Technical Specifications (Supply & Installation of NDR)

SI No	Functional Specification	Compliance (Yes / No)	Cross Reference	Remarks
1	The NDR software should be licensed for monitoring up to 5Gbps of network throughput. All required licenses for 3rd party integration should be included in the solution from day 1.(like OS, database, VM, and any other application etc.)			
2	Solution should be provided with minimum 24x 1/10/25G SFP28 ports and 4x 40G QSFP ports in 1 RU form factor providing packet modifications operations, filtering operations, redirection and traffic load-balancing operation at line rate through ASIC. All ports should be activated from day 1. Optics to be provided as per solution requirement.			
3	The solution should support Role based access control with TACACS+ and RADIUS, TLS 1.3 for mgmt., running custom python script on events, rpm installation, bug fix/Patching without rebooting the device, Configuration session with auto rollback, tcp-dump view on remote monitoring terminal over ssh for quick troubleshooting.			
4	The solution should provide an independent and comprehensive analysis of the attack surface by uniquely identifying and profiling endpoints (Windows, MacOS, Linux, Proxy machines, Phones, Printers, IoT, etc.) based on behavioral fingerprints irrespective of IP address changes.			
5	The solution should have capabilities to identify historical information about all endpoints (including unmanaged and IOT, if any) where the user has logged in without the need to integrate with any other solutions. The solution should support search for user or device names.			
6	The solution should be able to natively identify the fingerprints from network traffic including but not limited to domains, ciphersuites exchanged in TLS handshake, HTTP body hash etc. All the fingerprints which uniquely identify the devices should be clearly grouped together and provide count of the times the fingerprints were seen on the network.			
7	The solution should detect command and control to web domains that are rare in the customer environment without relying on indicators of compromise, web reputation systems or threat intelligence.			
8	The solution should maintain an updated 90-day profile of all devices including a summary of protocol history to aid in the discovery of low-and-slow attacks.			
9	The solution should support Min. 12K Access control entries for traffic filtering and Traffic steering operations at line-rate.			
10	The solution should detect and respond to threats based on MITRE ATT&CK tactics and techniques and display the entire coverage for the framework on the console			
11	The solution should detect living-off-the-land attacks that use tools such as PSEXec, PowerShell, WMI, remote registry etc without depending on the threat intelligence.			
12	The solution must fully expose the definitions for all out of the box vendor provided threat detection techniques (ML models) and allow for their easy modification or adaptation.			

13	<p>The solution should support all the following features without exception, under the incident management workflow component with built-in automation that automatically:</p> <ul style="list-style-type: none"> • Visually maps out the devices and external destinations involved in the incident • Visually maps the relationships between the devices involved using machine learning and not solely based on simply correlating all connections to a known malicious IP or domain. • Use natural language processing and topic modelling to add context to the incident • Provide a complete audit of the automated investigation. • Mark legitimate activities of the devices involved during the time of the incident • Suppress activities that are not relevant to the attack automatically. • Automatically generates an incident of the attack when new traffic is added. • Provide a PDF report of the incident. 			
14	For each and every device that uses multiple IP addresses due to DHCP over a period of time, the system must display all the previous IP addresses linked to this device on the GUI along with the most recent IP address assigned to the device.			
15	The solution should detect use of remote management tools from non-admin devices without the need for manual tagging of devices.			
16	The solution must show on the GUI when the device was first seen for all the devices being monitored by the system along with the last active timestamp.			
17	The solution must distinguish between similar devices based on unique fingerprints (including unmanaged & IOT) and provide commonality & frequency analysis for each such fingerprint to minimize the false positive rate. Must automatically group similar devices together based on a combination of fingerprints, provide an explanation of the similarity, and identify packet captures corresponding to that fingerprint for forensic and outlier analysis.			
18	The solution must support hundreds of ML models for enhanced detection and should not rely on Rules/IOCs for threat identification.			
19	The solution should provide hundreds of adversarial models to detect the most recently surfaced threats, requiring zero downtime for updation.			
20	The solution using AI-driven security must be able to autonomously build a case management collecting artifacts on its own and attaching them to the case management without any human intervention.			
21	The solution should be able to identify malicious activity by tracking commonality & frequency without requiring a baseline or training period as baselines can include malicious activity & have to be reset/fine-tuned periodically.			

22	Automatically group similar devices together for forensic and outlier analysis using commonality & frequency analysis. The grouping of the devices should be based on a combination of fingerprints, an explanation of the similarity should be provided, and packet captures corresponding to that fingerprint should be identified.			
23	<p>The solution should support and provide examples at a minimum, all of the following data science methods. Documentary proof to be submitted for each of these.</p> <ul style="list-style-type: none"> • Supervised machine learning • Unsupervised machine learning • Deep neural networks • Belief propagation • Multi-dimensional clustering • Decision tree classification • Outlier detection 			
24	The solution must use a variety of data science techniques for Encrypted Traffic Analysis (ETA) without decryption, including unsupervised machine learning (ML) to identify TLS sessions with anomalous characteristics that could be C2, and supervised ML to identify patterns of activity that relate to attacker TTPs such as remote access tools, reverse shells, unauthorized command and control, domains used for data exfiltration, etc. It must also use deep neural networks and decision trees for classifying encrypted sessions based on the nature of traffic such as remote shell activity, web browsing, video conferencing, file transfers, etc.. It should not just rely on JA3, JA3S, JA4 & JA4S for ETA.			
25	Ability to fetch and display EDR related information such as EDR version installed, last and first seen by EDR, etc with every endpoint			
26	Ability to contain endpoint using EDR integration			
27	The solution should detect malicious browser extensions (man-in-the-browser attacks) that can be used to steal sensitive and private data without the need for any endpoint agent or integration with any other solutions, to provide an independent threat assessment.			
28	The solution should identify ransomware, executables, and other file types that are transferred via SMB file shares. The solution should be able to create a custom file share detection model based on end user file names (SMB honeypot).			
29	The solution should detect DCERPC enumeration techniques, such as: services enumeration, computer name enumeration, domain groups enumeration, password policy enumeration, and remote file process execution.			
30	The system must provide full version lifecycle for all ML models, with last modification data, by whom, and when.			
31	The entire contextual help should be available on the console including but not limited to help menus, tooltips, help buttons, etc			
32	The solution must have support for standards-based protocols such as SAML and OIDC for the console login.			

33	The solution should have virtual output queue based architecture to avoid head-of-line blocking, min. 2 GB of packet buffer to avoid packet drops during traffic bursts, support for traffic load-balancing to 2 or more output ports connected on different port speed, interface queue depth monitoring to detect micro congestion, independent Rx and Tx on each port			
34	The solution detect indicators of compromise and early warning signs of ransomware such as the use of doppelganger domains, inbound remote desktop, clear text passwords, unauthorized use of remote management tools, etc.			
35	The solution should monitor, track and extract field: value from all LLMNR traffic, including:			
	0			
	- LLMNR Response Answer Name			
	- LLMNR Response Question Name			
	- LLMNR Response Answer TTL			
36	The solution should monitor, track and extract field: value from all SMB traffic, including:			
	- Kerberos Principal			
	- Kerberos Realm			
	- NTLM Domain			
	- NTLM Server Domain Name			
	- NTLM Target Name			
	- NTLM Username			
	- File Actions			
	- File ID			
	- File Name			
	- SMB Version			
	- SMB Type			
	- Share Type			
37	The solution should monitor, track and extract field: value from all DCERPC traffic, :			
	- DCERPC Bind Accepted UUIDs			
	- DCERPC Bind Accepted UUIDs			
	- DCERPC Bind UUID			
	- DCERPC Bind Interface Major Version			
	- DCERPC Bind Interface Minor Version			
38	The solution should provide full functionality based solely on the full capture and analysis of raw traffic, without requiring other inputs such as NetFlow/Sflow, logs, APIs, endpoint agents or other integrations, to get an independent security view of the infrastructure during outages or attacks.			

39	The solution must support these packet operations: payload truncation; striping of 802.1q, MPLS, VXLAN, 802.1BR, VN-tag, GRE header; packet timestamping with PTP clock.			
40	The solution must show all other comparative devices (devices that show similar behaviour profiles) in a pictorial topology view.			
41	It will be responsibility of the OEM to ensure the completeness of the solution and successful implementation at site. The full implementation has to be done by OEM professional services and by engineers on OEM payroll and not through a certified partner.			
	NDR — Proof of Concept Requirement			
42	The bidder or the OEM must provide NDR solution with full license stack and demonstrate the product capability (Proof of concept) as per tender specification at IIIT Delhi.			
43	OEM or bidder who will not be able to demonstrate the NDR features from Day 1 as per tender specification or who will not be able to provide POC Device, shall be technically disqualified.			
44	The bidder or OEM shall be intimated by IIIT-Delhi for delivery of the POC unit at IIIT-Delhi. The bidder or OEM, must deliver the POC unit within ten working days after receipt of the email. In case the bidder or OEM is unable to deliver the unit, the offer will be technically rejected without providing any further grace time. Bidder or OEM must plan for the POC unit during bid submission to avoid any delay.			
45	The bidder or OEM must depute a trained manpower to demonstrate the capability of the NDR product during POC activity. It will be sole responsibility of the bidder or OEM to plan for suitable resource and demonstrate the capability of the product as per the RFP specifications during the POC phase.			
46	Vendor or OEM must complete the POC within five working days and show the product features. No extension will be provided beyond specified timeline for feature demonstration.			
47	Vendor must demonstrate the AI and ML capability with the details of the available in the specification and suitable use cases must be demonstrated to ensure complete automated detection and case management.			
48	The features mentioned in the specification should be already available from Day 1 for demonstration. OEM or bidder with product which has product feature under development phase shall not be considered in the POC.			
49	Vendor / Bidder / OEM may note that, in case two bidder has used same OEM solution, then the demonstration may be arranged via OEM to avoid duplicate effort by multiple vendor. However, bidder / vendor has to perform all the front end role for the demonstration and coordinate with IIIT-Delhi.			

50	Warranty - The product offered shall be under comprehensive warranty for five years from the date of successful installation. The warranty shall include the complete version upgrade, feature upgrade and definition upgrade to latest version during the warranty period, and next business day hardware replacement.			
51	Any new feature added in the warranty period need to provided to department without any cost implication. Installation of all those features and maintaince of the product till the warranty end will be with OEM & Bidder. Confirmation for the same need to be given in signed MAF			
52	Hardware replacement warranty and TAC support should be directly from the OEM. OEM email-id and India Contact support no. to be provided. The solution shall be quoted with 5 years OEM Hardware warranty along with OEM web based / telephonic technical Support. The same shall be verifiable on OEMs website. All asked feature lic should be supplied from Day 1. Hardware & Software Support 60 months from the date of successful installation			
53	OEM & Bidder shouldn't be from a country which shares a land border with India and Hardware shouldn't be Manufactured & Assembled from a country which shares a land border with India. Same should be be declared in MAF.			
54	Manufacturer Authorization is Required. Specification mentioned are minimum and any OEM/SI can quote higher specifications			
55	All the auote solution should have support life of 8 years minimum from the Date of delivery at Site, same need to be confirmed in signed MAF.			
56	Should be provided with direct OEM 24x7 TAC support and NBD hardware RMA support.			
57	Bidder should submit fully complied solution; any deviation will result in bid rejection and Intentional wrong compliance claims will result in blacklisting of OEM & Bidder for next 3 years. IIITD reserves the right to request a Proof of Concept (PoC) either during the technical evaluation stage or even after the selection of the L1 bidder, prior to final award. All features must be demonstrated as off-the-shelf capabilities from Day 1, if PoC is not demonstrated all the features asked for during the technical evaluation, then the bidder will be technically disqualified.			
58	Offered NDR Product by L1 bidder will be installed at IIITD campus for initial period of 1 months on evaluation basis. If IIITD finds the offered product's performance satisfactory then payment will be released. If there are any issues found or product not performing as per the technical specification mentioned in the RFP then IIITD will cancel the order and will contact L2 bidder/OEM product for the same and so on.			
59	The OEM professional services should perform plan, design, implementation and validation of the solution and provide onsite knowledge transfer and handover training.			

60	All the Installation need to be done by OEM and Part# for the same need to be shown in Technical Bid. The OEM should provide project management and consulting services to ensure timely and efficient implementation aligned with the customer's unique network environment. A proven deployment methodology, tailored implementation plans, and expert guidance must be offered by OEM's professional services to ensure successful adoption, minimal disruption, and enablement of threat hunting and security best practices.			
61	All the features asked should be available from day one and from same OEM. Any open source and third party solution is not allowed. All licences should be provided with the devices for the mentioned features from Day 1.			
62	OEM Should provide minimum 30 days Handson training to officials on the installed solution.			

Please share your BOM as per the technical specification cum compliance sheet.

SLA

S.No.	Service Description	Service Level Agreement (SLA)	Yes / No
1	Hardware Replacement	Next Business Day	
2	Technical support (Acknowledgement)	Within Two Hours	
3	Technical Solution	Within One Day	

Note - For any warranty replacement any charges like Custom duty etc. will be borne by the bidder/vendor

Minimum Eligibility Requirement:

- 1 Bidder should be OEM/Authorized Partner/service provider of the OEM. In case the bidder is an Authorized Partner or Service Provider a valid Agency-ship/Dealership Certificate (MAF specific to this tender) to quote on behalf of OEM should also be enclosed along with the technical bid. **A document in support of this must be enclosed. Bidder should also need to submit Technical Compliance on OEM Letterhead with signed and stamp with the Technical Bid.**
- 2 OEM/bidders should have Sales and support office in Country. **A self-certified document in support of this must be enclosed.**
- 3 OEM/bidder should have service and support office in Delhi NCR. **A self-certified document in support of this must be enclosed.**
- 4 The warranty provided by the bidder should have a back to back arrangement with the OEM. **The declaration should be the part of a Letter of Authorization and signed by competent authority at the OEM.**
- 5 The bidder should be ISO 9001 or better certified. **A copy of ISO Certificate should be enclosed.**

- 6 The bidder should have support center with minimum 3 relevant support engineers. **A self-certified document in support of this must be enclosed, clearly mentioning the individual's name, qualification, and date of commencement of employment.**
- 7 The vendor/OEM should be able to provide 24x7 NOC & Tele support of their own if required by IIITD at agreed terms. **A self-certified document in support of this must be enclosed.**
- 8 The bidder shall provide the Registration number of the firm along with the valid GST number with PAN Number allotted by the competent authorities. **A self-certified document in support of this must be enclosed.**
- 9 The bidder must not be blacklisted by Central Government, State Government or Government of Corporations in India. **A certificate or undertaking to this effect must be submitted.**
- 9 If the bidder is an authorized partner or service provider of an OEM, **an undertaking from the OEM is required** (please enclose) stating that they would facilitate the bidder on a regular basis with technology/product updates and extends support for the warranty as well.
- 10 The bidder must be responsible for supply, deploy and support the infrastructure.
- 11 Original Equipment Manufacturers (OEM) or their Authorized Bidder should have executed at least one project for supplying of NDR in any IITs, NITs, state, national level university, central/state ministry, and PSU as on tender submission deadline. Name, address, contact details of the present and past satisfactory clients and copy of purchase order of the above mention to be provided.
- 13 Bidders can seek clarifications, raise technical & financial queries related to Tender by 11-August-2025 via email to **tenders@iiitd.ac.in** . The replay to clarifications sought or queries raised will be replied within 03 working days by 14-August-2025 and uploaded on the website of the institute under www.iiitd.ac.in Based on this the bidders may submit bids as prescribed by the due date the time. No clarifications in any other form will be provided.

Following information must accompany the financial bid:

1	Name, address and telephone number of the firm/company	
2	Name of the contact person and contact details (mobile/telephone number etc.)	
3	Name of the Bank and full address	
4	Bank Account Number	
5	PAN & GSTIN (Attach self-certified copy)	
6	Copy of Partnership Deed/ Certificate of registration of company or any other document evidencing registration of the bidder	
7	Number of Years of Experience	
8	Details of DD towards: Tender Fee:	
9	Provide the previous PO's of the similar items work executed during last three years (attested copies of the Orders to be enclosed)	
10	List of service centers, nearest location of support center.	
11	Turnover of the bidder in the financial years: 2021-22 2022-23 2023-24 Please attach CA certified copy of the turnover.	

I /We hereby certify that the information furnished above is full and correct to the best of my/our knowledge.

(Signature of the authorized Signatory)
Name:
Office Seal.

Date:
Place:

TERMS AND CONDITIONS

1. The financial bid should be valid for a period of not less than 60 days from the date of opening of bid.
2. Upon placing of the Purchase Order (PO), the successful bidder is required to submit performance Bank guarantee (PBG) equivalent to 5% of the PO value within 15 days of the date of PO, Otherwise order may be canceled and the bidder shall be notified as blacklisted. The PBG shall be valid for a period of 60 months from date of purchase order. No interest is payable on the PBG.
3. The product to be supplied and installed within a period of 8-10 weeks from the date of the Purchase Order by the Institute. In case of delay, penalty @0.50% of the item cost per week or part thereof shall be levied, subject to maximum of 10% of the order value.
4. The bidder should have their own test and repair facility with certified engineers.
5. PBG will be realized by IIIT-D in case of termination of the contract for unsatisfactory performance and/or non-performance of the contract.
6. Bids will be opened in the presence of bidder's representatives, who choose to attend on the specified date and time. Only one representative shall be allowed to attend.
7. Sealed bid can be sent either by post or by messenger. The responsibility of delivery of bid lies entirely with the bidder.
8. 100% payment will be released only on satisfactory installation as per scope of work as certified by officer in charge of the Institute and after producing the GST invoice. Bidder does not agree to above payment terms are requested not to submit their bid.
9. Payment will be paid only if required SLA as mentioned in scope of work is met.
10. In the event of dispute, Director, IIIT-Delhi shall be the sole arbitrator and his decision shall be final and binding on both the parties.
11. IIIT-Delhi does not bind itself to accept the lowest or any other offer and reserves the right to accept or reject any or all the offers either in full or in part without assigning any reason.
12. In case the bidder is not able to execute the Work as per terms, PBG shall be forfeited.
13. Bidder must submit an attested copy of every page of the tender
14. If vendor /OEM fails to meet the SLAs(next business day hardware replacement), a fine of 5000/- Rs per day for first seven days and @ Rs.8,000/- per day from 8th day onwards will be levied.
15. The selected bidder has to sign an agreement with IIITD on a stamp paper after issue of Purchase/Work order. The agreement is attached Annexure Y'
16. The bidder/tenderer shall submit an undertaking on its letter head, duly signed and stamped, that none of the staff, faculty members, relatives, etc. of the Indraprastha Institute of Information Technology-Delhi are related directly or indirectly to any employees, Directors, or Key Managerial Personnel, etc. of the bidder/tenderer. In the event of the IIIT-D coming to know or pointed about the same, the bidder/tenderer undertakes to deposit a sum of Rs.1,00,000/- (Rs. One Lakh only) as a penalty with the Institute. Such bidders/tenderers shall be liable to be blacklisted and announced on the website of IIIT-D

- 17 The bidder must be an ISO-9000 certified organization.
- 18 The bidder should be Original Equipment Manufacturer (OEM) or authorized service provider of the OEM (attach documentary proof). The authorization issued by the OEM must be valid and enclosed.
- 19 Bidder should provide details of its support, certification to this effect from the OEM.
- 20 The bidder/OEM is required to submit the MAF in the prescribed format as per Annexure X, which is attached with this tender.

PROFORMA FOR FINANCIAL BID

Section [A]				
S.N.	Item Details	Rate (INR)	Qty	Amount(INR)
1	Supply and Installation of Network Detection and Response(NDR)		1	
		GST %		
		All-Inclusive Cost (Including GST & Taxes)		

- Please note the price should be quoted for each of the item should be inclusive of all taxes/charges and installation at IIIT-Delhi Okhla Phase III, New Delhi.

- The Bidder may obtain price in Forex(USD) however the quote in financial Bid should be INR only.

-If any documents are required for availing custom duty exemption, the IIITD will provide the same. Please quote price accordingly.

The discount, if any should be mentioned herein and nowhere else.

Total Cost (all inclusive) of quantity mentioned above (in words) at IIIT-Delhi campus:

We accept that the rate quoted above shall remain valid for a period of 60 days from the last date of the tender document i.e. 60 days from 25 August, 2025. It is certified that the rates quoted above are not more than the rates charged from any Central / State Govt. Deptt. / Institution / GeM.

(Signature and seal of bidder)

ON NON JUDICIAL STAMP PAPER OF RS 100/-

AN AGREEMENT made on _____ day of _____ two thousand Twenty One

BETWEEN

(Hereinafter called the contractor, which expression shall include its proprietor, partners, heirs, executors, administrators, legal representatives, successors and assignees) WITH REGISTERED ADDRESS.....of the one part

AND

The REGISTRAR Indraprastha Institute of Information Technology Delhi, Okhla Industrial Area Phase III, New Delhi - 110020 (hereinafter called the IIITD, which expression shall include its successors and assignees) of the other part.

Whereas the IIITD had invited Bids <Please write tender name> ; vide its Bid Document No. _____, which shall be deemed to be a part of this agreement; FOR THE SCOPE OF WORK/SUPPLY

Whereas the contractor submitted its TENDER Bid dated _____, a copy of the price bid, submitted by the contractor, is annexed hereto as Annexure;

Whereas the IIITD has accepted the Bid submitted by the contractor, on the terms and conditions mentioned in the IIITD's said Bid Document and conveyed its acceptance to the contractor; vide its letter No. dated _____, AND ANY OTHER CORRESPONDENCEwhich shall be deemed to be a part of this agreement;

Whereas the contractor is agreeable to the terms and conditions mentioned in the IIITD's said Bid document;

Whereas the contractor undertakes to comply with all relevant laws like Contract Labour (Regulation and Abolition) Act, 1970; Employees' State Insurance and Miscellaneous Provisions Act, 1952; Employees' State Insurance Act, 1948; Minimum Wages Act, 1948; Payment of Bonus Act, 1972; Payment of Wages Act, 1936; Income Tax Act; GST Act etc. and to indemnify the IIITD

from the contractor's acts of omission or commission, as regards the compliance with the relevant laws;

Whereas the contractor declares that he/she/it shall own all responsibility for any act of omission or commission, as regards the compliance with the relevant laws;

AND WHEREAS the IIITD is agreeable to make necessary payment to the Contractor, at the rates mentioned in the Annexure annexed hereto and as per the terms and conditions mentioned in the IIITD's said Bid Document;

In WITNESS whereof Shri (name), (designation), the authorized representative of the contractor, for and on behalf of the contractor, has hereunto set his hand and
..... for and on behalf of the IIITD has hereunto set his hand.

(Signature of the authorized representative of the Contractor)

Name and designation of the contractor's representative

In the presence of

1

2

(Signature of witnesses with full name and full address)

Registrar

for and on behalf of the IIITD

In the presence of

1

2

(Signature of witnesses with full name and full address)

MANUFACTURER AUTHORIZATION CERTIFICATE

To
 The Registrar,
 Indraprastha Institute of Information Technology-Delhi
 Okhla Phase-III (Behind Govind Puri Metro Station) New Delhi-110020

Subject: Authorization for _____ Supply, Support, and Services Tender
 No. - _____.

Dear Sir/Madam,

We, _____, having our registered office at _____, are the original manufacturer of _____.

This is to certify that _____, having their office at _____, is our authorized partner/distributor/dealer/system integrator for the sale, supply, installation, and after-sales support of our products in _____.

We authorize them to:

Quote on our behalf in the tender/requirement issued by your organization.

Supply our genuine products as per the specifications.

S.No.	Clause Description	Yes/No
1	Any new feature added in the warranty period need to provided to department without any cost implication. Installation of all those features and maintaince of the product till the warranty end will be with OEM Bidder.	
2	OEM & Bidder shouldn't be from a country which shares a land border with India and Hardware shouldn't be Manufactured & Assembled from a country which shares a land border with India.	
3	All the quote solution should have support life of 8 years minimum from the Date of delivery at Site.	

We hereby confirm that the products supplied through the above partner will be covered under standard manufacturer warranty and support terms.

We assure you of our full support and cooperation for the successful execution of the project.

Thanking you.

Sincerely,

[Authorized Signatory Name]

Designation:

Company Name:

Phone:

Email:

Seal & Signature: